

**bkTitleOfTheInvention**

**ABSTRACT OF THE DISCLOSURE**

**[120]** A method for performance managing a service in a video and data network is provided. The method includes identifying one or more users receiving the service. Additionally, a physical network transport in the video and data network is identified for the one or more users. Further, a virtual network transport in the video and data network is identified for the one or more users. Then, performance data through the physical network transport and the virtual network transport is monitored. Once the performance data is monitored, one or more threshold values for the one or more users' service are determined and it is determined if the performance data violates at least one of the one or more threshold values.

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